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ROYAL CIVIL SERVICE COMMISSION

"Excellence in Service"

14 October 2026

Press Release

RIM-GovTech-RCSC Launches Digital Skills Academy, and RIM-MoIT-RCSC Launches Construction Management Program

The RIM's Department of IT is repurposed into the **Digital Skills Academy** to build the digital and AI capabilities of the Civil Service and beyond. RIM has also launched a **Construction Management Program** jointly with the Ministry of Infrastructure and Transport. Together, these two initiatives will strengthen the skills and capacities needed to deliver the Royal Government's digital transformation agenda and the Infrastructure projects.

The Academy will support AI integration in the workplace by building skills and a learning ecosystem backing the government's digital transformation initiative. It has four key functions:

- Professional learning and Credentials,
- Digital Innovation Lab,
- Digital Advisory and Transformation, and
- Digital Research and Insights.

To begin, it will focus on capacity building in digital literacy, Artificial Intelligence, data, digital governance, and cybersecurity. Stackable credential programs will recognise learning and professional progress. Programs are tailored to different levels of the Civil Service. The Academy will work with partners including GovTech and others from relevant industries. The Academy aims to build digital literacy and confidence in using AI at work and enhance their knowledge to:

- apply data and AI tools to analysis and evidence-based decisions.
- be aware of cybersecurity and use AI ethically and responsibly in government.
- lead AI adoption and make informed strategic decisions by Executives.

Civil Service AI Learning Hub. Alongside the Academy, the RCSC launched the Civil Service AI Learning Hub developed in collaboration with InnovateUS. Accessible through the RCSC website, the Hub features a customized microsite providing civil servants with access to online AI courses hosted on the InnovateUS platform. It aims to strengthen civil servants' AI capabilities and promote the responsible use of AI in the public sector.

During the event, the Administrative Service Officers (2026) showcased their AI Project that they have developed, and will be further trained in Agentic AI by experts from Tata Consultancy Services for the next two days.

The initiatives are aligned with the **RCSC Strategic Roadmap 2025–2035**, which envisions an innovative, agile, adaptive, and technologically fluent Civil Service.



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Construction Management Program: For effective and efficient project delivery

The program, launched with the Ministry of Infrastructure and Transport, is for engineers and for non-engineers, such as site supervisors, who manage construction projects. It aims to strengthen the capacity of Agencies, Dzongkhags and Thromdes to implement Five-Year Plan capital works, and to support effective project management across the public and private sectors.

Participants will also learn to use digital tools in day-to-day project management through training on the **Construction Manager Software**, developed by the Department of Infrastructure Development, MoIT. The software is designed to improve efficiency, transparency and accountability in Bhutan's public infrastructure sector, and to help all project stakeholders manage and monitor projects with greater efficiency. Under this program, the participants will gain:

- Core skills to plan, manage, monitor and complete construction projects effectively.
- Practical ability to use the Construction Manager Software in daily project management.
- Better tracking of project progress, costs and timelines, with greater precision.
- Stronger practices in transparency and accountability in public infrastructure projects.

By investing in people as well as technology, the Digital Skills Academy, the Civil Service AI Learning Hub and the Construction Management Program reflect the Royal Government's commitment to integrating digital solutions into public service delivery. They aim to build a skilled, adaptive, and technologically fluent workforce that can deliver efficient, transparent, and accountable services to the people of Bhutan.



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