



Royal Civil Service Commission
Royal Government of Bhutan

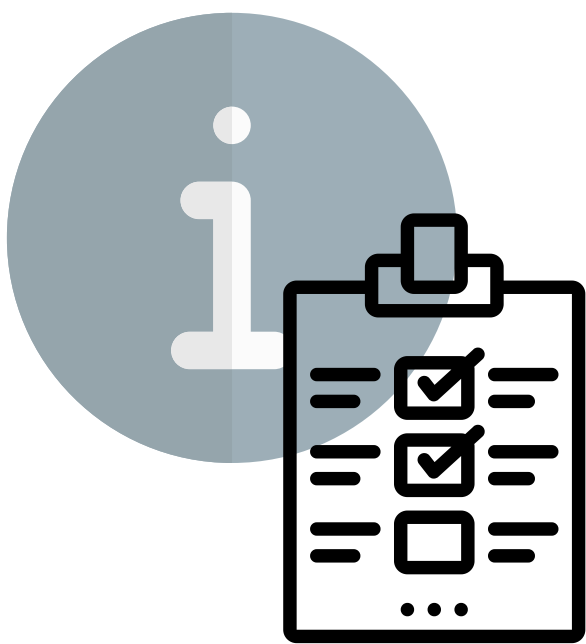
Excellence in Service



Respond to Calls (PABX)

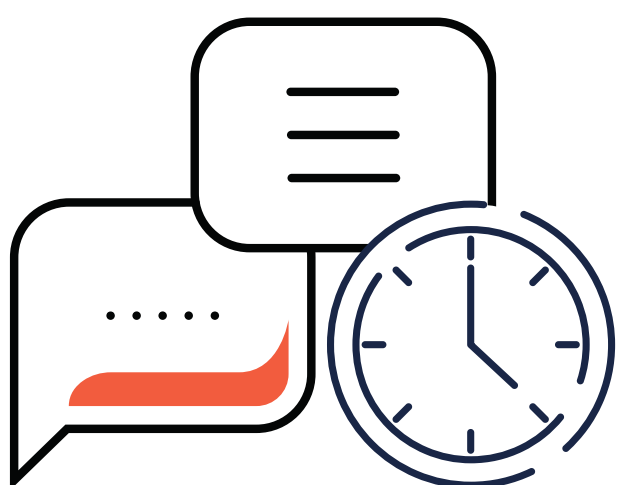
Answer calls within 5 rings

Respond to general enquiries by emails or official social media handles within 3 working days



Acknowledge the receipt of emails and inform the way forward within a day

Should we require more time and analysis, we will make an interim response within 3 days and a full response within 2 weeks.



Appeals and written clarifications to the Commission

Respond to appeals within 7 days

Should we require more time and deliberations, we will give an interim response within 5 days and a full response within 14 days.

'Happy to serve you'

