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ROYAL GOVERNMENT OF BHUTAN
ROYAL CIVIL SERVICE COMMISSION
Excellence in Service



RCSC/LS-63/2024/1974

December 16, 2024


NOTIFICATION

Subject: Guideline for Generative Artificial Intelligence Usage in the Civil Service, 2024

The Royal Civil Service Commission in collaboration with Government Technology Agency is hereby pleased to release the “Guideline for Generative Artificial Intelligence (GenAI) Usage in the Civil Service, 2024” as Gen AI gets integrated and harnessed in the world of work. The successful deployment of Gen AI technologies has a high potential to drive significant improvements in work productivity with enhanced speed and higher quality of service in the Civil Service. Delivering these successes depends much on the users, rather than the technology itself, civil servants therefore need to understand, trust, and adopt the GenAI taking into consideration the ethical and legal compliance of responsible usage. The guideline is thus issued to sensitize the use of GenAI responsibly and thoughtfully to safeguard national interest and public trust, protect data security and privacy, and maintain ethical standards.

The Civil Service is encouraged to leverage GenAI responsibly and effectively to perform tasks in such a way that it supports productivity gains and job augmentation in the near future. The Commission during its 23rd Commission Meeting held on November 6, 2024, approved the “Guideline for Gen AI Usage in the Civil Service, 2024”. The guidelines are attached as [Annexure 1](#).

The notification will come into immediate effect.


(Tashi Pem)
Chairperson